



Millie's Pet Services Teeth Cleaning Terms and Conditions

Initial Sessions

Initial sessions (30 minutes), course appointments should be no longer than 7 days apart. If the appointments are not within this timescale more sessions may be needed. Every dog is different therefore we cannot guarantee the result or number of appointments to complete the course. On average 2-5 sessions are needed before moving onto maintenance appointments.

Maintenance

Maintenance cleaning for (15 minutes), must be carried out within 4-12 weeks of the previous appointment.

Maintenance cleaning can only take place once your pet has completed an Initial course within 4-12 weeks/ or on a groomers recommendation where they have suggested maintenance sessions. This is the case with Puppies.

Teeth Cleaning Sessions

Millie's Pet Services Staff will use the Cleany Teeth ultrasound toothbrush on my pet which has no manual movement and no noise. Where possible staff will take before and after photos of my pet's dental health progress. The result will vary depending on my dog's current dental health, diet, previous dental health/ visits and behaviour during the sessions. I understand that the purpose of the cleaning is to help maintain my pet's dental health and is not for vanity purposes.

Tartar, plaque, stains, and bacteria will be gradually removed from the teeth during the course. The staff may use additional tools to help aid this process.

There may be some minor signs of blood on the gum line during and after teeth cleaning as the tartar and the plaque is broken down. The Ultrasound technology increases blood flow which helps to heal gums and remove bacteria.

Staff will stop the teeth cleaning session and advise to seek veterinary assistance if:

- Any loose teeth are suspected.
- If the pet objects and/or becomes stressed or aggressive.
- Any obvious abnormalities are visible or suspected in the mouth including but not limited to: A foreign body embedded in the mouth, Oral warts, Oral Injuries or Tumours

If the session must stop for any health or behaviour reasons, Millie's Pet Services will take full payment for the session.

Declaration

I do not know of any medical reason why teeth cleaning cannot be carried out on my pet and I acknowledge that it is my responsibility to inform staff in the future should this be the case.



I am aware that the teeth cleaning service is not a substitute for a veterinary inspection and staff are not qualified to diagnose abnormalities or disease.

I consent to all the above and confirm that I am the legal owner/guardian of this pet.

Accidents

There is always the possibility an accident could occur; grooming equipment is sharp and even though we use extreme caution and care if a dog is wiggling or moving around accidents can happen. In most cases these are easily treatable with first aid on site. However, should the accident require veterinary attention we will seek this immediately and endeavour to contact yourself. In these instances, we are fully insured and will always put your pet's health and wellbeing first.

Hold Harmless Agreement

By using our services, you agree to hold Millie's Pet Services, its owners, employees, and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to us. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite all prior signed contracts or releases. It is further understood this clause applies to all pets groomed.

Pet Name:	Pet Breed:	
Pets' health conditions (Past and present):		
Print:		
Signed:		
Date:		

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